NAMICA SUPERMARKET

ENVIRONMENTAL MANAGEMENT PLAN

PROPOSED NEW FULL FLEDGED TRUCK PORT AT BRAKWATER, KHOMAS REGION



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1. INTRODUCTION AND BACKGROUND

This Environmental Management Plan (EMP) provides guidance for managing the construction, operation and decommissioning of a new fully fledged truck port at Brakwater, Khomas Region. The EMP is a working document which consists of a set of mitigation measures that will be implemented to eliminate, offset or reduce adverse environmental impacts to acceptable levels during the various phases (i.e. construction, operations and decommissioning).

The construction, operation and decommissioning involve:

- The installation of the new fuel storage facilities.
- Installation of fuel reticulation pipelines and associated dispensing points.
- Construction of the sceptic tank
- Transport of fuel with road transport tanker trucks.
- Dispensing and reticulation of fuel.
- Removal of tanks, pipelines and dispensing equipment.
- Removal of associated buildings and other infrastructure.

The truck port will be supplied with fuel by Total via road transport tanker trucks.

This environmental management plan (EMP) aims to take a pro-active route by addressing potential problems before they occur. This should limit the corrective measures needed, although additional mitigating measures might be included if necessary.

All Contractors and sub-Contractors taking part in any of the phases should be made aware of the contents of the EMP and of the Environmental Impact Assessment (EIA), so as to plan their activities accordingly in an environmental sound manner.

1.1. ADMINISTRATIVE, LEGAL AND POLICY REQUIREMENTS

The Environmental Management Plan (EMP) is the tool that can provide the assurance that the proponent has made suitable provisions for mitigation. The EMP describes the methods and procedures for mitigation and monitoring the impacts identified in the EIA report. The aim of the EMP is to:

- Ensure that the project complies with the goals of the Namibian Environmental Management Act 2007, (No. 7 of 2007), and;
- Provide a framework for implementing the management actions recommended in the EIA for construction, operational and decommissioning phases of the activities associated with the development of the proposed fuel retail facility.

The following legislation governs the EIA/EMP process in Namibia, pertaining to the proposed development.

1.2. The Namibian Constitution

Article 95 of Namibia's constitution provides that:

"The State shall actively promote and maintain the welfare of the people by adopting, inter alia, policies aimed at the following:

(I) management of ecosystems, essential ecological processes and biological diversity of Namibia and utilization of living natural resources on a sustainable basis for the benefit of all Namibians, both present and future; in particular the Government shall provide measures against the dumping or recycling of foreign nuclear and toxic waste on Namibian territory."

This article recommends that a relatively high level of environmental protection is called for in respect of pollution control and waste management.

1.3. Environmental Management Act of Namibia (2007)

The Act provides a broad definition to the term "environment" - land, water and air; all organic and inorganic matter and living organisms as well as biological diversity; the interacting natural systems that include components referred to in sub-paragraphs, the human environment insofar as it represents archaeological, aesthetic, cultural, historic, economic, palaentological or social values. NOTE: this definition of "environment" was used throughout this report.

This Act provides a list of projects requiring an EIA. The proposed development is also listed as a project requiring an EIA under this Bill.

1.4. National Heritage Act No. 27 of 2004

The Heritage Act of 2004 makes provision for the developer to identify and assess any archaeological and historical sites of significance. The existence of any such sites should be reported to the Monuments Council as soon as possible. The Council may serve notice that prohibits any activities as prescribed within a specified distance of an identified heritage/archaeology site.

1.5. Water Resource Management Act of Namibia (2004)

The Water Resources Management Act, No.24 of 2004 provides for the management, development, protection, conservation, and use of water resources; to establish the Water advisory Council, the Water Regulatory Board and the Water Tribunal; and to provide for incidental matters.

Section 25 imposes an obligation on the Minister responsible for health to ensure that the water supply is healthy and safe.

1.6. Environmental Assessment Policy of Namibia

The Environmental Assessment Policy of Namibia requires that all projects, policies, programmes, and plans that have detrimental effect on the environment must be accompanied by an EIA. It further provides a guideline list of all activities requiring an impact assessment. The proposed development is listed as a project requiring an impact assessment as per the following points in the policy:

- Transportation of hazardous substances & radioactive waste.
- Storage facilities for chemical products.
- Industrial installation for bulk storage of fuels.

The policy provides a definition to the term "environment" - broadly interpreted to include biophysical, social, economic, cultural, historical and political components and provides reference to the inclusion of alternatives in all projects, policies, programmes and plans. Cumulative impacts associated with proposed developments must be included as well as public consultation. The

policy further requires all major industries and mines to prepare waste management plans and present these to the local authorities for approval.

Apart from the requirements of the Draft Environmental Assessment Policy, the following sustainability principles needs to be taken into consideration, particularly to achieve proper waste management and pollution control.

1.6.1. Cradle to Grave Responsibility

This principle provides that those who manufacture potentially harmful products should be liable for their safe production, use and disposal and that those who initiate potentially polluting activities should be liable for their commissioning, operation and decommissioning.

1.6.2. Precautionary Principle

There are numerous versions of the precautionary principle. At its simplest it provides that if there is any doubt about the effects of a potentially polluting activity, a cautious approach should be adopted.

1.6.3. The Polluter Pays Principle

A person who generates waste or causes pollution should, in theory, pay the full costs of its treatment or of the harm, which it causes to the environment.

1.6.4. Public Participation and Access to Information

In the context of environmental management, citizens should have access to information and the right to participate in decisions making.

1.7 Petroleum Products and Energy Act of Namibia (Act No. 13 of 1990)

The Petroleum product and energy act of 1990 is an act which applies only to fuel, unless stated otherwise. The Act stipulated that no person shall operate a retail outlet or conduct the business of wholesaler unless authorized to do so under a retail license or a wholesale license. This act was amended in 2000 to petroleum product and energy act of 2000, to grant more comprehensive powers to the Minister of Mines and Energy to make regulations, more particularly relating to the import, supply, storage, possession and sale of petroleum products, the licensing of and conducting of business by wholesalers, resellers and consumer installation operators, the application of health, hygiene,

safety and environmental standards and requirements, and minimum specifications as regards standards of facilities, structures and equipment and restrictions on the sale and use of petroleum products; to provide for reasonable and just contractual rules and principles in the petroleum industry; to provide for increased penalties for contravention in certain cases of the regulations and the Act; and to provide for incidental matters.. Under section 7 (1), a holder of the retail license is obliged to:

- comply with the Act and Regulations and all other applicable laws, including laws relating to labour, safety, hazardous substances, security, health and environment;
- Inform the Minister as soon as practicable of any dangerous situation arising from the conduct of activities authorized under the retail license, including the steps taken or proposed to be taken by the license-holder to rectify such situation or to eliminate or minimize the danger arising from such situation.
- Keep such records and shall submit suchinformation to the Minister as required by or under these Regulations;
- Comply with all provisions of the Regulations relating to petroleum product spills;
- Not abandon the licensed premises otherwisethan in accordance with the Regulations;
- To sell petroleum products to consumers which comply with approvedspecifications made applicable by or under the Regulations;
- At all times hold such permits, licenses andcertificates relating to the sale of petroleum products and other servicesprovided at the retail outlet, as may be required by any other law; and
- Not to obtain fuel by means of wholesale sale forpurposes of retail sale from
 - any person other than a wholesale licenseholder.

The truck port will use a retail license to trade fuel under bulk quantity sale which is under section 8 (1) (2) in chapter 2of the petroleum product regulation of 2000, A retail license holder may only sell fuel in bulk quantities by dispensing it directly into

- A container, other than the tank of a vehicle, used for the storage of fuel;
 or
- The tank of a vehicle with a mass of 3500 kilograms or more for purposes of propelling such vehicles.

1.8 Pollution Control and Waste Management Bill (guideline only)

The proposed development of truck port at Brakwater in reference to the above, only applies to Parts 2, 7 and 8 respectively.

Part 2 states that no person shall discharge or cause to be discharged any pollutant to the air from a process except under and in accordance with the provisions of an air pollution licence issued under section 23.And also further provides for procedures to be followed in licence application, fees to be paid and required terms of conditions for air pollution licences.

Part 7 stipulate that any person who sells, stores, transports or uses any hazardous substances or products containing hazardous substances shall notify the competent authority, in accordance with sub-section (2), of the presence and quantity of those substances.

The competent authority for the purposes of section 74 shall maintain a register of substances notified in accordance with that section and the register shall be maintained in accordance with the provisions.

Part 8 provides for emergency preparedness by the person handling hazardous substances, through emergency response strategies.

1.9 Atmospheric Pollution Prevention Ordinance of Namibia (No. 11 of 1976)

Part 2 of the Ordinance governs the control of noxious or offensive gases. The Ordinance prohibits anyone from carrying on a scheduled process without a registration certificate in a controlled area. The registration certificate must be issued if it can be demonstrated that the best practical means are being adopted for preventing or reducing the escape into the atmosphere of noxious or offensive gases produced by the scheduled process.

Regulated by the Ministry of Health and Social Services.

1.10 Hazardous Substances Ordinance (No. 14 of 1974)

The Ordinance applies to the manufacture, sale, use, disposal and dumping of hazardous substances, as well as their import and export and is administered by the Minister of Health and Social Welfare. Its primary purpose is to prevent hazardous substances from causing injury, ill-health or the death of human beings.

Regulated by the Ministry of Health and Social Services.

1.11 Windhoek Municipality: Waste Management Regulations, Local Authority Act (No. 16 of 1993)

The City of Windhoek developed a Solid Waste Management Policy and Regulations with the main objective of providing framework in which waste shall be governed in Windhoek, irrespective of the nature, toxicity and quantity. The policy with its regulations is also set to ensure that the management of waste is done in such a manner that the risk of impacts of waste on the residents and the environment are minimized. The policy focuses mainly on waste minimization in terms of prevention and increase re-use and recycling.

During construction, the waste produced is classified as builder's waste and will be mitigated in accordance to part 3 of chapter 3 in the regulation.

Business, recyclable and hazardous waste are some of the waste that will/can be produced during operation and/or decommissioning phase. This waste will be mitigated in accordance to part 4 and 5 of chapter 3 in the waste management regulations respectively.

1.12 Water supply and sanitation policy (2008).

The first Water Supply and Sanitation Policy (WASP) was adopted in 1993. Several developments then necessitated a review since. This Water Supply and Sanitation Policy (WSASP) of 2008 replaces the policy of 1993. The policy has principles that are in line with Integrated Water Resources Management including a strong focus on Water Demand Management (WDM). The policy aims on improving the provision of water supply in order to:

- Contribute to improved public health;
- Reduce the burden of collecting water;
- Promote community based social development taking the role of women into account;

- Support basic water needs;
- Stimulate economic development; and
- Promote water conservation.

The policy also has operative strategies which would be to guarantee safe and affordable sanitation, encouraging decentralized sanitation systems where appropriate. The policy aims on improving the provision of sanitation services in order to:

- · Contribute towards improved health and quality of life;
- Ensure an hygienic environment;
- Protect water sources from pollution;
- · Protect conservations of water; and
- Stimulate economic development.

The Policy is regulated by the Ministry of Agriculture, Water and Forestry.

2 Roles and Responsibilities

This section describes the roles and responsibilities of the key stakeholders involved in the development, implementation and review of the EMP. The contractor in this report refers to Total and its appointed contractors.

2.1 Competent Authority

The Department of Environmental Affairs: Ministry of Environment and Tourism is responsible for the review of the EMP documents.

2.2 The applicant (Namica supermarket)

The role of the applicant is as follows:

- Review report, implement the EMP and make payments to the Contractor if the EMP is being implemented in a satisfactory manner.
- Give warnings and imposes fines and penalties to the Contractor if the Contractor neglect to implement the EMP satisfactorily.

2.3 Namica Supermarket (Project Manager)

The Applicant will appoint the Project Engineer. The role of the project manager will be:

- Liaising directly with the relevant authorities with respect to the preparation and implementation of the EMP and meeting the conditions documented in the environmental clearance certificate.
- Bear the overall responsibility for managing the project contractors and for ensuring that the environmental management requirements are met.
- Inform the contractors of the EMP and Environmental clearance certificate obligations.
- Approve all decisions regarding environmental procedures and protocols that must be followed.
- Have the authority to stop any construction in contravention with the EMP and RoD.

- In consultation with the Environmental Control Officer (ECO) has the authority to issue fines for transgressions of basic conduct rules and/or contravention of the EMP.
- Maintain open and direct lines of communication between the proponent,
 Contractor and Interested and Affected Parties (I&APs) with regards to environmental matters.
- Attend regular site meetings and inspections where required.

2.4 Namica Supermarket (Environmental Control Officer)

An Environmental Control Officer (ECO) should be employed by the Contractor. This person should be available for the duration of the construction period and should have appropriate training and experience in the implementation of the EMP and overseeing construction process. This ECO will implement EMP at all levels and sections (sub-contractors) during the construction of the HCRW. During operation of the HCRW the City's Environmental Management Division will take over the role of ECO. The responsibilities of the ECO include the following:

- Assist the Project Manager and Contractor in finding environmentally responsible solutions to challenges that may arise.
- Conduct environmental monitoring as per EMP requirements.
- Monitor performance of the contractors and ensuring compliance with the EMP and associated method statements.
- Maintenance, update and review of the EMP.
- Liaison between the contractors, authorities and other key stakeholders on all environmental concerns.
- Validating regular site inspection reports which are prepared by the Contractor's Environmental Officer (EO).
- Checking the EO's record of environmental incidents as well as corrective and preventative actions taken.
- Checking the EO's public complaints register in which all complaints are registered and actions taken thereof.

- Issuing site instructions to the contractors ECO for corrective actions required.
- Assisting with the resolution of conflict.
- Communicating all amendments of the EMP to the relevant stakeholders.
- Conducting monthly audits to ensure that the system for implementing the EMP is effective.

2.5 Contractor's Safety Officer

- Implement the recommendations in the EIA and satisfy the conditions in the RoD.
- Ensure that safety is practiced for all activities on site.
- Prepare and implement safety procedures
- Communicate all safety related issues.

2.6 Contractors

The contractor should appoint the Contactor's representative who is suitably qualified to implement the EMP. The responsibilities of the Contractor include:

- Compliance with the relevant legislation and the EMP.
- Preparation and submission to the proponent through Project Manager the following Management Plans prior to commencing work:
- Environmental Awareness Training and Inductions;
- Emergency Preparedness and Response;
- Waste Management; and
- Health and Safety.
- Environmental awareness presentations (inductions) to be given to all site personnel prior to work commencement; the ECO is to provide the course content and the following topics, at least but not limited to, should be covered:
- The importance of complying with the relevant Namibian, International and Best Practice Legislation.

- Roles and Responsibilities, including emergency preparedness.
- Basic Rules of Conduct (Do's and Don'ts).
- EMP: aspects, impacts and mitigation;
- Fines for Failure to Adhere to the EMP;
- Health and Safety Requirements.
- Record keeping of all environmental awareness training and induction presentations; and
- Attend regular site meetings and environmental inspections.

In this EMP, distinction is made between the construction, operational and the decommissioning phases. The contractor in this report refers to Namica Supermarket and its appointed contractors.

Before commencement of any construction work, the Contractor shall brief his or her staff on the content of the EMP and the EIA. The Contractor has the responsibility for implementing the EMP and ensuring their staff complies with the guidelines. Daily audits must be carried out; and corrective action implemented when needed. Namica Supermarket should promote the implementation of this EMP.

3.1 Protection of flora, fauna and natural features

The Contractor is responsible for ensuring that the impacts on the environment around the truck port are minimised. The Contractor shall not deface, paint, damage or mark any natural features (e.g. endangered plant species) situated in or around the new truck port facility. Land disturbance should be minimised.

No flora shall be removed, damaged or disturbed outside the designated working areas. Removal, damage or disturbance to flora in the designated working areas is to be minimised. Sensitive, protected and endangered plant species is to be avoided during the removal of vegetation.

Washing of vehicles, machinery, clothes or any hydrocarbon polluted items within 20m of any surface water body is strictly prohibited.

In order to protect the environment and achieve sustainable development of the environment, it is necessary to incorporate sound environmental management objectives and targets for the designated fuel retail facility.

According to the Namibian legislation, all projects, plans, programmes and policies deemed to have adverse impacts on the environment require an EIA. The following legislations govern the process of EIA in the country pertaining to the proposed development:

3.2 Access routes and work sites

Road transport tanker trucks will transport fuel via the existing B1 road from Windhoek to Okahandja. A small stretch of road, a turn off from the main B1 highway will be applied for from Roads Authority, these will be done to allow easier excess for the trucks and tanker trucks.

3.3 Site Management

Areas outside this designated working zone shall be considered "no go" areas. The truck port must be demarcated when offloading fuel to enhance safety around the proposed development.

3.4 Fire management

Hydrocarbons are volatile under certain conditions and their vapours in specific concentrations are flammable. If precautions are not taken to prevent their ignition, fire and subsequent safety risks may arise.

No fire, whether for cooking or any other purpose, is to be made at the site during any of the three phases (construction, operational decommissioning). The Contractor shall take all reasonable measures and active steps to avoid increasing the risk of fire through activities on site and prevent the accidental occurrence or spread of fire; and shall ensure that there is sufficient fire-fighting equipment on site at all times. This equipment shall include fire extinguishers and a 10 000 L tank of water on standby for any fire emergencies that might erupt on site. The Contractor should be prepared for such events.

3.5 Fuel and oil management

The Contractor shall take all reasonable measures to prevent the contamination of surface or groundwater from the release of oils and fuels.

Sufficient space should be left in fuel storage tanks to allow for fuel expansion and to prevent leakage of fuel from the fuel outlet.

The tanks should also be installed with telemetric detectors to detect any leakages.

If any spillage occurs, contaminated soil shall be collected in a holding container or drum for later disposal at a licensed hazardous waste site. Any spillage of more than 200 litres must be reported to the Ministry of Mines and Energy as per the Petroleum Products Act.

3.6 Staff management

The Contractor must ensure that their employees have suitable personal protective equipment, are properly trained and that a fire fighting and a first aid officer is onsite.

3.7 Waste management

No on-site burning, burial or dumping of any waste materials, vegetation, litter or refuse shall occur at the fuel retail outlet.

The developer shall remove all waste off-site to designated licensed disposal sites. The Contractor must provide sufficient bins or containers on-site to store any solid or liquid waste produced. The bins and containers should be weatherproof and scavenger-proof.

A sceptic tank should be constructed on site to cater for any sewage produced. The sewage should be handled as per sewage and drainage regulations of City of Windhoek. An agreement should be in place with the proponent and the City's municipality on waste collection.

4 MANAGEMENT OF ENVIRONMENTAL ASPECTS

4.1 Construction / Decommissioning Phase

This section details mitigation measures proposed for the implementation during the construction phase.

4.1.1 **Dust**

Identified	Description	Mitigation	Monitoring	Responsible
Impact				body
Dust	Dust may be generated during the	It is recommended that	Regular visual	Namica
	construction/decommission phase	regular dust suppression	inspection	Supermarket
	and might be aggravated when	be included in the		
	strong winds occur.	construction phase,		
	These are expected to be site	when dust becomes an		
	specific and will potentially pose a	issue.		
	nuisance to the neighbouring			
	properties.			
	The construction of the proposed			
	facility should have minimal impact			
	on the surrounding air quality.			

4.1.2 Noise

Identified	Description	Mitigation	Monitoring	Responsible
Impact				body
Noise	Noise pollution due to construction	Ensure engines are	Strict	Namica
	equipment and machinery on site	fitted with mufflers.	operational	Supermarket
		Equipment and	times. Regular	
		machinery operators	inspection.	
		should be equipped with		
		ear protection		
		equipment		

4.1.3 Safety and Security

Identified Impact	Description	Mitigation	Monitoring	Responsible Body
Cofety and Consults	During the construction and	The verse speible assets stay	Caarmiter	Namiaa
Safety and Security	During the construction and	The responsible contractor	Security	Namica
	decommissioning phase,	must ensure that all staff	System	Supermarket
	earthmoving equipment will	members are briefed	monitoring.	
	be used on site. This	about the potential risks of	Safety	
	increases the possibility of	injuries onsite. The	Procedures.	
	injuries. Presence of	contractor is further	First aid	

equipments may encourage	advised to ensure that	Training	
criminal activities	adequate emergency		
	facilities including first aid		
	kit are available on site.		

4.1.4 Traffic

Identified	Description	mitigation	Monitoring	Responsible
impact				Body
Traffic	Construction/decommissioning	It is recommended that	Observations	Namica
	related activities are expected to	the responsible	of the traffic	Supermarket
	have a minor impact on the	contractor lease with the	flow.	
	movement of traffic on the B1	Local Traffic Authority to		
	road. Diversion of traffic or closure	ensure that traffic flow		
	of roads will not be required.	along the affected route		
		is accordingly		
		channelled or diverted if		
		the need arises.		

4.1.5 Nuisance Pollution

Identified	Description	Mitigation	Monitoring	Responsible
Impact				Body
Nuissance	Aesthetics and inconvenience	Take cognition when	Regular visual	Namica
pollution	caused to persons trying to	parking vehicles and	inspection	Supermarket
	access/exit immediate	placing equipments and		
	neighbouring buildings and/or	infrastructure.		
	destinations.			

4.1.6 Surface water Contamination

Identified	Description	Mitigation	Monitoring	Responsible
Impact				Body
Groundwater	Leakage might occur during	Drain tanks and	Regular visual	Namica
contamination	removal of tanks, dispensing	pipelines prior to	inspection	Supermarket
	points and associated reticulation	removal. Prevent		
	pipelines in the decommissioning	spillages of any		
	phase. Minimal surface water	chemical.		
	contamination can be caused by			
	leakages of fuel from machinery			
	and heavy-duty vehicles during			
	construction and decommissioning			
	phase.			

4.1.7 Generation of Waste

Identified	Description	Mitigation	Monitoring	Responsible
Impact				body
Generation of	This can be in a form of	Ensure that no	Housekeeping	Namica
waste	contaminated soil and building	excavated soil, refuse or	procedure	Supermarket
	rubble. Excavated soil from the	building rubble	monitoring,	
	installation of the underground	generated on site are	Observation of	
	tank.	placed or dumped on	site	
		surrounding properties	appearance by	
		or land. This includes	the facility	
		road reserves e.t.c.	manager.	
		Clear dumping area with		
		the Windhoek		
		Municipality		

4.2 Operational Phase

This section details mitigation measures proposed for the implementation during the operational phase. Main responsible party in this section is

4.2.1 Hydrocarbon Spillage

Identified Impact	Description	Mitigation	Monitoring	Responsible
				Body
Hydrocarbon	Spillages might occur	Risk of impact from this can be	Regular visual	Namica
Spillage	during delivery to the	lowered through proper	inspection.	Supermarket
	tanks	training of staff and installation		
		of suitable containment		
		structures		

4.2.2 Overfilling of Tanks

Identified impact	Description	Mitigation	Monitoring	Responsible
Overfilling of	Overfilling of the tanks	Proper monitoring of the	Regular visual	Body Namica
tanks	may take place.	product levels in the tanks must take place to eliminate overfilling	inspection	Supermarket

4.2.3 Overfilling of trucks

Identified impact	Description	Mitigation	Monitoring	Responsible
				Body
Overfilling of trucks	Overfilling of trucks	This impact can be reduced by	Regular visual	Namica
		the installation of spill	inspection.	Supermarket
		containment areas around the		
		pumps and through proper		
		training of the operator		

4.2.4 Fire and Explosion Hazard

Identified Impact	Description	Mitigation	Monitoring	Responsible
				Body
Fire and	Hydrocarbons are	It must be assured that	Regular	Namica
Explosion Hazard	volatiles under certain	sufficient water is available for	inspections	Supermarket
	conditions and their	fire fighting purposes. Ensure	should be	
	vapours in specific	that all fire fighting devices are	carried out to	
	concentrations are	in good working order. In	inspect and test	
	flammable. If	addition to this , all personnel	fire fighting	
	precautions are not	have to be sensitised about	equipments and	
	taken to prevent their	responsible fire protection	pollution control	
	ignition, fire and	measures and good	materials at the	
	subsequent safety risks	housekeeping such as the	fuel facility.	
	may arise	removal of flammable		
		materials		

4.2.5 Damage to Pipelines

Identified Impact	Description	Mitigation	Monitoring	Responsible
				Body
Damage to	Damages to pipelines	This can be mitigated through	Flow meters to	Namica
pipelines	and tanks may occur	careful designs, warning signs	be installed on	Supermarket
	due to vehicle	and sensible operations in the	either sides of	
	movements and	area.	an underground	
	excavations. Leakage of		pipeline to	
	the damaged structure		monitor the input	
	is most likely to follow.		and output	
			through the pipe.	
			If input does not	
			equal the output	
			then leakage	
			can be	
			assumed.	

4.2.6 Surface water Contamination

Identified	Description	Mitigation	Monitoring	Responsible
Impact				Body
Surface water	Spillages might occur during	All operational	The risk can be	Namica
contamination	delivery from road transport tanker	surfaces at the fuel	lowered further	Supermarket
	trucks and overfilling of trucks.	retail outlet must be	through proper	
	Leakages of underground	installed with spill	training of staff	
	pipelines may take place.	containment areas as	and the installation	
		per relevant SANS	of suitable	
		standards or better	containment	
			materials.	
			Procedural	
			inspection should	
			be followed.	

4.2.7 Noise

Identified Impact	Description	Mitigation	Monitoring	Responsible
				Body
Noise	Noise pollution already	Delivery of fuel by heavy- duty	Strict fuel	Namica
	exists around the site in	tankers should be limited to	delivery times	Supermarket
	the form of vehicles	normal working hours (07h00	observation of	
	frequenting the highway	to 19h00). Volume of public	on-site noise	
		address systems should be	levels by the	
		kept low and no loud music	Site Officer. A	
		should be allowed.	complaints	
			register	
			regarding noise	
			should be kept	
			and acted on it if	
			it becomes an	
			issue.	

4.2.8 Air Quality

Identified Impact	Description	Mitigation	Monitoring	Responsible Body
Air Quality	In terms of air quality,	All venting systems and	A complaints	Namica
	hydrocarbon vapours	procedures have to be	register	Supermarket
	will normally be	designed according to the	regarding	
	released during delivery	SANS standard and placed in	vapour smells	
	as liquid displaces the	a sensible manner.	should be kept	
	gaseous mixtures in the		and acted on it if	
	tanks.		it becomes a	
			regular	
			complaint.	

4.2.9 Health and Safety

Identified Impact	Description	Mitigation	Monitoring	Responsible Body
Health and safety	The operations of fuel retail outlet can cause serious health and safety risks to workers on site. Occupational exposures are normally related to the dermal contact with fuels and inhalation of fuel vapours during handling of such products.	Adequate measures must be brought in place to ensure safety of staff on site, and includes 1) Proper training of operators 2) First aid treatment 3) Medical assistance 4) Emergency treatment 5) Prevention of inhalation of fumes 6) Protective clothing	Monitoring should be carried out on a regular basis, Including accident reports.	Namica Supermarket

4.2.10 Generation of waste

Identified Impact	Description	Mitigation	Monitoring	Responsible
				Body
Generation of	Waste in the form of	Waste minimization policy.	Regular	Namica
waste	contaminated soil due to	Bioremediation of	monitoring of the	Supermarket
	spillage might occur, but	contaminated soil. Regular	oil water	
	should be prevented	cleaning of oil/ water	separator	
	through the use of	separator. Removal of sand	outflow is	
	containment areas as	and other material from	required.	
	provided	containment areas	Containment	
			area	
			inspections,	
			inspections for	
			soap in oil/water	
			separator is also	
			required.	

4.2.11 Ecological Impacts

Identified Impact	Description	Mitigation	Monitoring	Responsible
				Body
Ecological	No conservation worthy	Some vegetation should be	Visual inspection	Namica
Impacts	vegetation and fauna exists at the site	planted at the site to minimize surface run-off.		Supermarket

4.2.12 Economic Impacts

Identified Impact	Description	Mitigation	Monitoring	Responsible
				Body
Economic Impacts	The number of jobs that	Locals should be highly	Regular	Namica Super
	might be created	considered when hiring for	inspections	Market
		temporary or permanent jobs		

4.2.13 Sewage

Identified Impact	Description	Mitigation	Monitoring	Responsible
				Body
Sewage	The sewage produced on	A sceptic tank will be	Visual	Namica
	site during operational	constructed on site to cater	inspection	Supermarket
	phase will need to be	for any sewage produced		
	regulated by the proponent	during the operational		
	as there are no sewage	phase. The city of		
	lines in the area.	Windhoek's municipality		
		will be responsible with the		
		emptying of the sceptic tank		
		through an agreement that		
		will be set between the city		
		and the proponent.		

5 CONCLUSIONS

The above Environmental Management Plan, if properly implemented, will help to minimise adverse impacts on the environment. Where impacts occur, immediate action must be taken to reduce the escalation of effects associated with these impacts. To ensure the relevance of this document to the specific stage of project, it needs to be reviewed throughout all phases.

The Environmental Management Plan should be used as an on-site reference document during all phases of the proposed project, and auditing should take place in order to determine compliance with the EMP for the proposed site, and Parties responsible for transgression of the EMP should be held responsible for any rehabilitation that may need to be undertaken.